



Unified Communications Freedom

Issabel Training

ICA Issabel Certified Advisor (en_EN)

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I. Introduction to Issabel

- What is Issabel?
- License and open source
- Origins of Issabel
- What is a *fork*?
- Unified Communications
- Issabel Components
- Issabel Features
- Issabel New Functionalities

II. Introduction to VoIP

- What is VOIP?
- SIP Signaling
- Voice Digitalization and codification
- Codecs
- VOIP Protocols Scheme
- About Asterisk

III. Virtualization

- Introduction to virtualization
- Most common platforms for virtualization
- Virtualization: Testing vs Production
- Use Cases

IV. Issabel PBX

- Web Interface
- Recommended Configuration Order
- Basic Configurations on Issabel
- Creation of extensions
- Conference Rooms
- IVR
- Trunks
- Outbound Routes and Inbound Routes
- Music on Hold
- Reports
- Hardware Installation

V. Issabel PBX Security

- Security Modules of Issabel

VI. Issabel Meet

- Introduction
- Highlights
- Features Details

VII. Migrating from Elastix to Issabel

- Introduction
- Description of Functioning

VIII. Best Practices

- Starting a project of telephony
- Stages of the Project